Briargate
DENTAL CENTER

April 27,2020

To Our Briargate Dental Center Patients and Their Families,

As we open our practice to patients on May 4, 2020, our highest priority is to keep all of our patients and staff safe. Please be assured that, to date, we have not had any of the doctors, team members, or patients had a known exposure to, symptoms related to, or positive testing confirmation of the COVID coronavirus.

We appreciate the trust that you and your family continue to place in our office, and we wanted you to know that our office is strictly following all of the recommended guidelines from the public health officials from the state level, as well as the CDC for infection control and proper universal precautions. We are confident in our ability to open our office to see patients at this time to provide them with the quality dental care they have come to expect and deserve.

Therefore, at the recommendation of the CDC, we will be starting new protocols in our office for the near future to ensure your safety for before, during, and after your dental visit. We will start by asking you to self monitor through taking your temperature before you come to the office. We will also be asking a series of questions prior to your appointment to determine any risk that you may have for your appointment. Please consider the following questions before your appointment:

• Have you traveled outside of your normal geographic area in the last 14 days?

• Have you had any close contact with any person who has traveled to a high risk area or has symptoms of or a positive of COVID-19?

• Do you have a fever and/or any respiratory symptoms, such as cough or shortness of breath?

If you answered yes to any of these previous questions, we may need to reschedule your appointment to a future date. Please call us with any questions or specific concerns at (719)598-1293. Do not worry about doing so, as this will not delay your treatment and/or appointment.

Please also note that we will be practicing a virtual waiting room as well. This simply means that upon your arrival at the office, please refrain from coming directly into the office, but instead please call the office to let us know you are here. We will let you know if we are ready for you or give you an approximate time until we are ready. Therefore, we will encourage you to show up as close to your appointment time as possible. Once ready, someone will meet you to do a quick screening process and then escort you straight into your treatment room. We will be trying to limit the amount of people that we are treating at any given time, and we will be strictly adhering to the social distancing protocols set forth by Governor Polis. So we are asking that, if possible, please come to your appointment alone, without any companions. We are recommending that any companions please wait in the car until your appointment is completed. Should the need arise (parents with children, special needs, etc.) that someone must come with you, they must also pass the same screening process to be allow into the office.

We are also going to ask that everyone who comes to the office shows up to their appointment with a mask on.

During our treatment, you will see us in greater amount of PPE to keep everyone safe. We will be using treatment new rooms that have not been used for a minimum of one hour for each patient, and all rooms have HEPA air filtration running throughout the day. All follow up appointments will be scheduled in the back whenever possible. Payments will still be done at the front desk, but any estimates will be given via a follow up phone call or email.

Also note that we are going to running each day with only 50% of our staff per the rules given to us by the state.

We know that your time is valuable and our goal is to keep you safe and too minimize your time in the office while still providing you with the best possible dental care.

We want to thank you for your continued loyalty and support and we look forward to seeing you.

Sincerely,

Dr Baumgardner, Dr Johnson, and the Briargate Dental Center Team